

- 31** The aim of this hotel is to be very
- A** efficient.
 - B** friendly.
 - C** profitable.
 - D** unusual.
- 32** What aspect of the writer's experience at reception was 'disappointing' (line 23)?
- A** the appearance of the reception
 - B** the time she wasted checking in
 - C** the lack of verbal interaction with the machine
 - D** the rudeness of the other guests
- 33** What does the writer say about the price of the rooms in the hotel?
- A** The hotel is good value.
 - B** The prices are likely to rise.
 - C** Other hotels provide better accommodation.
 - D** It is not always clear how much a room will cost.
- 34** What is the writer's main point in the fifth paragraph?
- A** There are limits to what robots and machines can do.
 - B** Robots and machines can learn a wide range of skills.
 - C** Different robots and machines are used for different tasks.
 - D** Humans make mistakes that robots and machines do not make.
- 35** What risk is mentioned in the sixth paragraph?
- A** robots being stolen
 - B** security guards being ineffective
 - C** the hotel not doing enough business
 - D** areas of the hotel becoming too crowded
- 36** What does 'this can only happen' in line 62 refer to?
- A** more roles being performed by robots and machines
 - B** many seeing the hotel as a vision of the future
 - C** robots and machines making our lives easier
 - D** reduction in social human contact